

Contacts from Veterans and Their Families Members 2017-2018 1st Quarter Veterans Report

	July	August	September	Total
Contacts	345	374	367	1086
				Average
Percent of Total Contacts	6.11%	6.22%	7.90%	6.74%

County Breakdown – 1st Qtr.

PA 2-1-1 Southwest	Count
ALLEGHENY	627
ARMSTRONG	14
BEAVER	60
BUTLER	109
FAYETTE	33
GREENE	8
INDIANA	13
LAWRENCE	23
MERCER	22
WASHINGTON	70
WESTMORELAND	93
Other	14
Total	1086

Top 10 Needs – 1st Qtr.

Need	Count
Veterans/Families of Veterans Issues	290
Electric Service Payment Assistance	275
Financial Assistance	150
Gas Service Payment Assistance	139
Specialized Information and Referral	133
Food Pantries	116
Rent Payment Assistance	115
Water Service Payment Assistance	74
Assistance with Multiple Utilities	31
Community Shelters	15
Other Needs	1096
Total	2434

Top 10 Referrals – 1st Quarter

Referrals	Count
PAServes	238
Veterans Leadership Program of Western PA - Financial Assistance	238
St. Vincent de Paul Tangible Aid	236
Allegheny County DHS - Allegheny Link	95
Allegheny County Department of Veterans Services	91
Soldier On	89
Veterans Leadership Program of Western PA – Supportive Services for Veteran Families (SSVF)	71
Community Human Services Corporation – One time Assistance for Rental and Utility Arrears	70
Catholic Charities of the Diocese of Pittsburgh – Team HOPE Safety Net & Stability Services	69
Greater Pittsburgh Community Food Bank – Food Pantry List	32
Other Referrals	2193
Total	3422

Average Age of Callers for 1st Quarter 17-18 **54**

Number of Searches for Vet on Website **25**

Zip Code Distribution – 1st Quarter

