

Contacts from Veterans and Their Families Members 2016-2017 4th Quarter Veterans Report

	April	May	June	Total
Contacts	331	339	397	1067

				Average
Percent of Total Contacts	5.69%	7.17%	7.14%	6.67%

County Breakdown – 4th Qtr.

PA 2-1-1 Southwest	Count
ALLEGHENY	569
ARMSTRONG	15
BEAVER	39
BUTLER	112
FAYETTE	38
GREENE	11
INDIANA	21
LAWRENCE	25
MERCER	35
WASHINGTON	60
WESTMORELAND	118
Other	24
Total	1067

Top 10 Needs – 4th Qtr.

Need	Count
Veterans/Families of Veterans Issues	295
Electric Service Payment Assistance	240
Financial Assistance	160
Gas Service Payment Assistance	143
Rent Payment Assistance	129
Specialized Information and Referral	105
Food Pantries	103
Assistance with Multiple Utilities	73
Tax Preparation	60
Water Service Payment Assistance	45
Other Needs	1021
Total	2374

Top 10 Referrals – 4th Quarter

Referrals	Count
PAServes	259
Veterans Leadership Program of Western PA - Financial Assistance	199
St. Vincent de Paul Tangible Aid	164
Soldier On	154
Catholic Charities of the Diocese of Pittsburgh – Team HOPE Safety Net & Stability Services	64
Veterans Leadership Program of Western PA – Supportive Services for Veteran Families (SSVF)	63
Allegheny County DHS - Allegheny Link	60
Center for Community Resources – Utility Assistance	57
Community Human Services Corporation – One time Assistance for Rental and Utility Arrears	40
Allegheny County Department of Veterans Services	32
Other Referrals	2132
Total	3224

Average Age of Callers for 4th Quarter 16-17	55
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Number of Searches for Vet on Website	32
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Zip Code Distribution – 4th qtr. Quarter

