

Contacts from Veterans and Their Families Members

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Total
469	611	395	331	339	397	345	374	367	3628

									Average
8%	7.81%	6.55%	5.69%	7.17%	7.14%	6.11%	6.22%	7.90%	6.95%

County Breakdown – Sep

PA 2-1-1 Southwest	Count
ALLEGHENY	228
ARMSTRONG	6
BEAVER	24
BUTLER	20
FAYETTE	9
GREENE	2
INDIANA	5
LAWRENCE	8
MERCER	9
WASHINGTON	22
WESTMORELAND	27
Other	7
Total	367

Top 10 Needs – Sep

Need	Count
Electric Service Payment Assistance	85
Veterans/Families of Veterans Issues	82
Specialized Information and Referral	42
Financial Assistance	39
Rent Payment Assistance	39
Gas Service Payment Assistance	38
Food Pantries	37
Water Service Payment Assistance	28
Community Shelters	15
Assistance with Multiple Utilities	11
Other Needs	330
Total	746

Top 10 Referrals – Sep

Referrals	Count
St. Vincent de Paul Tangible Aid	75
Veterans Leadership Program of Western PA - Financial Assistance	68
PAServes	67
Allegheny County DHS - Allegheny Link	37
Allegheny County Department of Veteran Services	32
Soldier On	30
Veterans Leadership Program of Western PA – Supportive Services for Veteran Families (SSVF)	26
Greater Pittsburgh Community Food Bank – Food Pantry List	16
The Salvation Army Western Pennsylvania Division – Pittsburgh Temple Worship and Service Center	14
PA Housing Search Website	12
Other Referrals	693
Total	1070

Average Age of Contacts for September	53
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Number of Searches for Vet on Website	10
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