

### Contacts from Veterans and Their Families Members

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Total
469	611	395	331	339	397	345	374	<b>3261</b>

								Average
8%	7.81%	6.55%	5.69%	7.17%	7.14%	6.11%	6.22%	<b>7.66%</b>

### County Breakdown – Aug

PA 2-1-1 Southwest	Count
ALLEGHENY	221
ARMSTRONG	6
BEAVER	20
BUTLER	27
FAYETTE	11
GREENE	5
INDIANA	4
LAWRENCE	9
MERCER	6
WASHINGTON	24
WESTMORELAND	37
Other	4
<b>Total</b>	<b>374</b>

### Top 10 Needs – Aug

Need	Count
Veterans/Families of Veterans Issues	117
Electric Service Payment Assistance	111
Financial Assistance	52
Gas Service Payment Assistance	50
Specialized Information and Referral	50
Food Pantries	41
Rent Payment Assistance	38
Water Service Payment Assistance	26
Assistance with Multiple Utilities	20
Furniture	12
Other Needs	368
<b>Total</b>	<b>885</b>

### Top 10 Referrals – Aug

Referrals	Count
PAServes	97
Veterans Leadership Program of Western PA - Financial Assistance	89
St. Vincent de Paul Tangible Aid	87
Soldier On	36
Allegheny County Department of Veteran Services	34
Catholic Charities of the Diocese of Pittsburgh – Team HOPE Safety Net & Stability Services	31
Allegheny County DHS - Allegheny Link	28
Community Human Services Corporation – One time Assistance for Rental and Utility Arrears	25
Veterans Leadership Program of Western PA – Supportive Services for Veteran Families (SSVF)	23
Greater Pittsburgh Community Food Bank – Food Pantry List	16
Other Referrals	705
<b>Total</b>	<b>1171</b>

Average Age of Callers for August	<b>53</b>
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Number of Searches for Vet on Website	<b>11</b>
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