

Contacts from Veterans and Their Families Members

Jan	Feb	Mar	Apr	May	Jun	Jul	Total
469	611	395	331	339	397	345	2887

							Average
8%	7.81%	6.55%	5.69%	7.17%	7.14%	6.11%	6.92%

County Breakdown – Jul

PA 2-1-1 Southwest	Count
ALLEGHENY	178
ARMSTRONG	2
BEAVER	16
BUTLER	62
FAYETTE	13
GREENE	1
INDIANA	4
LAWRENCE	6
MERCER	7
WASHINGTON	24
WESTMORELAND	29
Other	3
Total	345

Top 10 Needs – Jul

Need	Count
Veterans/Families of Veterans Issues	91
Electric Service Payment Assistance	79
Financial Assistance	59
Gas Service Payment Assistance	51
Specialized Information and Referral	41
Rent Payment Assistance	38
Food Pantries	38
Water Service Payment Assistance	20
Home Rental Listings	14
Rental Deposit Assistance	12
Other Needs	398
Total	841

Top 10 Referrals – Jul

Referrals	Count
Veterans Leadership Program of Western PA - Financial Assistance	81
PAServes	74
St. Vincent de Paul Tangible Aid	74
Community Human Services Corporation – One time Assistance for Rental and Utility Arrears	45
Catholic Charities of the Diocese of Pittsburgh – Team HOPE Safety Net & Stability Services	38
Allegheny County DHS - Allegheny Link	30
Allegheny County Department of Veteran Services	25
Soldier On	23
Veterans Leadership Program of Western PA – Supportive Services for Veteran Families (SSVF)	22
PA Housing Search Website	19
Other Referrals	795
Total	1226

Average Age of Callers for July	55
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Number of Searches for Vet on Website	4
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