

Contacts from Veterans and Their Families Members

	January	February	March	April	May	June	Total
Callers	357	528	333	221	182	189	1810

	January	February	March	April	May	June	Average
Percent of Total Calls	4.86%	4.34%	4.11%	3.45%	3.65%	3.48%	3.98%

County Breakdown – June

PA 2-1-1 <i>Southwest</i>	Count
ALLEGHENY	113
ARMSTRONG	3
BEAVER	6
BUTLER	24
FAYETTE	5
GREENE	2
INDIANA	3
LAWRENCE	3
MERCER	3
WASHINGTON	10
WESTMORELAND	17
<i>Other</i>	0
Total	189

Top 10 Needs – June

Need	Count
Gas Service Payment Assistance	46
Financial Assistance	39
Electric Service Payment Assistance	31
Rent Payment Assistance	27
Food Pantries	19
Assistance with Multiple Utilities	17
Veterans/Families of Veterans Issues	17
Specialized Information and Referral	12
Water Service Payment Assistance	9
Home Maintenance and Minor Repair Services	7
<i>Other Needs</i>	159
Total	383

Top 10 Referrals – June

Referrals	Count
Veterans Leadership Program of Western PA - Financial Assistance	53
Soldier On	40
St. Vincent de Paul Tangible Aid	31
Allegheny Link	22
Catholic Charities of the Diocese of Pittsburgh - Team HOPE Safety Net & Stability Services	15
Center for Community Resources - Utility Assistance	14
Greater Pittsburgh Community Food Bank - Food Pantry List	8
PAServes	8
The Salvation Army Western Pennsylvania Division - Pittsburgh Homewood - Brushton Worship and Service Center	8
YWCA Greater Pittsburgh Women's Resource Center	8
<i>Other Referrals</i>	329
Total	536

Average Age of Callers for June **58**

Zip Code Distribution – June

