

## Contacts from Veterans and Their Families Members

	Jan.	Feb.	Mar.	Apr.	May	June	July	Total
Callers	357	528	333	221	182	189	191	2001
								Average
Percent of Total Calls	4.86%	4.34%	4.11%	3.45%	3.65%	3.48%	3.68%	3.94%

### County Breakdown – July

PA 2-1-1 <i>Southwest</i>	Count
ALLEGHENY	101
ARMSTRONG	2
BEAVER	7
BUTLER	22
FAYETTE	3
GREENE	2
INDIANA	4
LAWRENCE	5
MERCER	8
WASHINGTON	12
WESTMORELAND	22
<i>Other</i>	3
<b>Total</b>	<b>191</b>

### Top 10 Needs – July

Need	Count
Financial Assistance	34
Rent Payment Assistance	33
Veterans/Families of Veterans Issues	30
Electric Service Payment Assistance	20
Food Pantries	18
Gas Service Payment Assistance	18
Assistance with Multiple Utilities	12
Specialized Information and Referral	12
Water Service Payment Assistance	12
Home Rental Listings	9
<i>Other Needs</i>	164
<b>Total</b>	<b>362</b>

### Top 10 Referrals – July

Referrals	Count
Veterans Leadership Program of Western PA - Financial Assistance	43
Soldier On	35
Allegheny Link	26
St. Vincent de Paul Tangible Aid	19
PAServes	13
Catholic Charities of the Diocese of Pittsburgh - Team HOPE Safety Net & Stability Services	11
Center for Community Resources - Utility Assistance	9
Greater Pittsburgh Community Food Bank - Food Pantry List	9
PA Housing Search Website	9
Veterans Leadership Program of Western PA - Supportive Services for Veteran Families (SSVF)	7
<i>Other Referrals</i>	338
<b>Total</b>	<b>519</b>

Average Age of Callers for July

54

### Zip Code Distribution – July

